



Priority Services

A little extra help

Let us know if you're of pensionable age, disabled, living with a long term illness or getting means tested benefits with children under five. You could go on our Priority Services Register.

This means we can help with providing your statements in different formats (such as large print), we might be able to move your meter, we can send duplicate copies of any letters documents or emails to a friend, carer or relative chosen by you. If your well-being is critically dependent on your energy supply, we can make sure you get longer notice than usual if it needs to be turned off.

Call us on **0333 103 9053** and speak to a member of our team.



Moving home?

If you're planning to move house, please contact us on **0333 103 9053** and we can arrange for any credit to be refunded. We can also provide you with a quote for your new property.



Contact us

For more information on our tariffs call **0333 103 9053**
8am – 7:30pm Mon to Fri, 8am – 5:30pm Sat or visit
economyenergy.co.uk



We're here
to help

Online Saver

Giving you
more for less



Online Saver is

Economy Energy's cheapest tariff and one of the best on the market. Paying in advance means you save more in the long term.

So how does it all work? Well it's quite simple really. You make 2 months Direct Debit payment upfront and then pay less for your energy throughout the year. It's a 12 month fixed rate tariff meaning you won't have to worry about the energy prices going up for a whole year.

Paying more upfront means we can make a saving buying the energy and enable us to give you a great price.



Convenient
Direct Debit
payments



Save more
money on
your bills



Rewards
for referring
friends



Friendly
customer
care team

Here's an example

Lets say you've signed up at the start of the month. Around 18 days after we will take 2 months worth of payments via Direct Debit. We'll then divide the remaining amount into 11 equal installments.

This means your second payment is around 30 days after your start date with Economy Energy.

So you'll make a payment for 2 months before your supply goes live meaning you'll pay less throughout the year and at a lower rate!



**More saving,
less waste**

Visit economyenergy.co.uk/myaccount
to access your account details or control
your payments at the touch of a button.

Principal Terms

- 1 This contract is between you (the customer) and Economy Energy Trading Limited.
- 2 Your 'Economy Energy - Online Saver' contract starts from 16/09/2017 and is a fixed rate tariff for a 12 month period, payable by Direct Debit only.
- 3 You will be required to make an initial payment (equal to two months Direct Debit amount) when your supplies go live with Economy Energy
- 4 Subsequent payments are to be scheduled on the same date as the supply commencement each month.
- 5 You have the right to end this contract within this period. An exit fee of £25 is payable per fuel if you choose to leave this contract early.
- 6 This tariff is subject to a satisfactory credit check.